

Macon-Bibb County Transit Authority
Paratransit Application

Dear Applicant,

Macon Transit Authority is committed to providing quality Paratransit service to residents in Macon & Bibb County. We have worked hard to make our Paratransit system accessible to customers of our community who have physical or cognitive disabilities.

In order for your application to be processed, certification must be completed by a health care professional who is most familiar with your disability. A health care professional may include, but is not limited to: Physician, Registered Nurse, Mental Health Counselor, and Mobility Specialist. Return your completed application to Macon -Bibb County Transit Paratransit Dept.

Macon Transit Authority will review applications for completeness. Incomplete applications will be returned to the applicant with an explanation of the missing information. Macon Transit Authority will determine eligibility within 21 days of receipt of the completed application and professional verification by the Healthcare Professional.

If approved, you will be notified, and eligibility may be granted for a period of 6 months to 3 years, depending on your disability transportation needs. If your application is not approved, Macon Transit Authority will send a statement describing your ineligibility and how to appeal.

We appreciate your cooperation, and if you have any questions or concerns, you may call (478) 621-7181 Monday – Friday from 8:00am to 5:00pm.

Sincerely,

A handwritten signature in black ink, appearing to read 'Weston Stroud', written over a light blue horizontal line.

Weston Stroud
Transit Planner
Macon-Bibb County Transit Authority

Macon-Bibb County Transit Authority

Paratransit Application

The Americans with Disabilities Act of 1990 (ADA) is a civil rights bill that prohibits discrimination against people with disabilities. The intent of ADA is to ensure that persons with specific disabilities have equal access to public transportation. In accordance with ADA, Macon Transit Authority must provide a variety of services, including paratransit service. Paratransit service is a specialized service providing a curb-to curb shared ride for eligible individuals with disabilities who are unable to use the regular fixedroute bus service, even though all fixed-route buses are ADA accessible.

Macon Transit Authority is required to determine the eligibility for paratransit service for individual applicants. Categories of eligibility for Paratransit are as follows:

A. The applicant has a specific impairment-related condition(s) which prevents the applicant from traveling to or from Macon Transit Transfer Station or Bus Stops.

B. The applicant needs assistance of a wheelchair lift or other boarding assistance devices and is able, with such assistance, to get on, ride, and get off vehicles which are accessible to and usable by individuals with disabilities.

C. The applicant is unable, as the result of a physical, including vision impairment, mental impairment, and without assistance of another individual (except the operator of a wheelchair lift or other boarding assistance device), to get on, ride or get off vehicles on MaconTransit System which are accessible and usable by individuals with disabilities.

If you believe your disability may fit into one of the categories described above, you must apply for certification by completing the attached Paratransit Application. In addition, a licensed professional (i.e., physician or physical therapist) must verify your eligibility application.

Macon-Bibb County Transit Authority

Paratransit Application

Eligibility Review and Determination Process

Macon Transit will review applications for completeness. Incomplete applications will be returned to the applicant with an explanation of the missing information.

Upon receipt by Macon Transit, completed applications must be dated and signed. Macon Transit may consult the appropriate licensed professional regarding your eligibility and request an interview with you if an accurate determination cannot be made based upon the written application.

Macon Transit will determine eligibility within 21 days of receipt of the completed application and professional verification. If approved, the applicant will be notified, and eligibility will be granted for a period of 6 months to 3 years. Eligible applicants will be requested to schedule an appointment to receive their photo identification card and will be given materials explaining the rules and regulations governing the service. After certification has expired, Macon Transit will request applicants to reapply for certification.

If an application is not approved, Macon Transit will send a written statement, including the reason for ineligibility and full description of the process for appeal.

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Paratransit Application**

Instructions and Applicant Checklist:

1. Before mailing the paratransit application form, please complete the following checklist:
2. Did you review the application carefully?
3. Did you review the eligibility requirements carefully? Did you fill out the form completely? Remember, any incomplete forms will be returned without being processed.
4. Did you complete all questions on the application?
5. Have you signed and dated the Application?
6. If applicable has the person who assisted, you signed and dated the Application?
7. Has a licensed professional completed all questions pertaining to **Healthcare Professional Verification** of the application?
8. If you have completed all the items on the checklist, please return the completed application to:

Macon-Bibb County Transit Authority
2737 Broadway
Macon, Ga. 31206

Or fax to:

Macon-Bibb County Transit Authority
Paratransit
478-621-7110